

January 28th, 2020

Information to City of Markham Program Participants

The City of Markham wants to assure you that the health and safety of our participants and visitors to our programs and facilities is a top priority. We are working closely with our partners at York Region Public Health (YRPH) and the Ontario Ministry of Health to monitor and respond to any changes related to cold and flu season including the novel coronavirus.

At this time, Ontario Chief Medical Officer of Health and York Region Public health have advised that the risk to Ontarians remains low.

Prevention Tips

Public Health and the World Health Organization continue to indicate that the risk of infection is low and they recommend a focus on prevention at this time. This includes the following measures:

- Wash your hands often with soap and water for at least 15 seconds (if soap and water aren't available, use alcohol based hand sanitizer until you can wash your hands properly);
- When coughing and sneezing, cover your mouth and nose with flexed elbow or tissue –throw tissue away immediately and wash hands;
- If you have fever, cough and difficulty breathing, seek medical care early and share any recent travel history with your health care provider;
- Avoid touching your eyes, nose, or mouth with unwashed hands;
- Avoid close contact with people who are sick (fever and cough);

The City will continue to undertake extra cleaning and sanitization of equipment, counters and areas that get touched by the public, on a regular basis; hand sanitizer is available in all of our community centres, libraries and public buildings, which we encourage all staff and participants to use.

If you or your child is ill, please stay home as you would during any normal cold and flu season.

The City will not be altering the refund policy at this time, no refunds will be issued.

If you have any questions or concerns about your health, please contact York Region Public Health or your healthcare practitioner.

Please only refer to information provided by verified and vetted public health websites such as: www.york.ca/coronavirus, www.ontario.ca/coronavirus and www.canada.ca/coronavirus

York Region Health Region's contacts:

Health Connection - Monday to Friday - 8:30 AM to 4:30 PM

1.800.361.5653 (1.866.512.6228 for the deaf or hard of hearing)

After Hours: Communicable Diseases On-Call Investigator: 905.953.6478