



Recreation In-Person & Virtual Programs GREY- LOCKDOWN measures begin Monday, December 14, 2020

On Friday, December 11, 2020, the Government of Ontario announced that the City of Markham will move to the **GREY- LOCKDOWN** Zone in the Province's [Keeping Ontario Safe and Open](#) COVID-19 response framework, starting **Monday, December 14 at 12:01 AM**. During the lockdown, all community recreation facilities will be closed.

**EVERY ACTION COUNTS.
HELP STOP
THE SPREAD
OF COVID-19**



[markham.ca/CovidSafety](https://www.markham.ca/CovidSafety)



Virtual and outdoor programs can continue without disruption. Residents are encouraged to visit [markham.ca/recreation](https://www.markham.ca/recreation) to register for virtual and outdoor programs and fitness classes to stay active, social and engaged during these difficult times.

The following outlines how **indoor, in-person programs** are affected during this time:

- Indoor, in-person programs that have classes scheduled on and after Monday, December 14, 2020 are cancelled until further notice.
- Aquatic leadership courses offered in a blended format will continue virtually and in-person classes will be postponed until further notice.

Participants will receive a prorated credit on their family account depending on how many classes remain in the program. Credits can be used for any future recreation program, membership or rental booking. Credits returned to accounts will appear 7 days after the cancellation has been processed.

Refunds to the original form of payment will be processed upon request by the customer, and all administrative fees will be waived. To request for a refund in your original form of payment, please contact the Contact Centre at 905.477.5530 or customerservice@markham.ca.

As we navigate the pandemic together, the City of Markham continues to monitor and follow advice from public health officials at the federal, provincial and regional levels. We'll continue to keep you informed on future plans and potential impact on programs as announcements are made.

It is critically important that we each continue to do our part to keep one another safe. It is not the time to let your guard down. Every action counts.

Residents are reminded to:

- Avoid social gatherings and limit close contacts to your household or the people you live with
- Keep a safe distance from anyone outside your household (2 metres/6 feet)
- Wash your hands thoroughly and often
- Avoid touching your face with unwashed hands
- Cough or sneeze into your sleeve
- Wear a mask or face covering when inside public spaces or when physical distancing is a challenge
- Clean high-touch surfaces often
- If you feel sick, stay home
- It is important to [monitor yourself for symptoms of COVID-19 and seek assessment and testing](#) if you have COVID-19 symptoms, or if you've been advised of exposure

- by your local public health unit or through the COVID Alert mobile app
- Individuals and families from higher transmission regions should avoid travel to lower transmission regions, except for essential reasons
- Download the [COVID Alert mobile app](#)

Visit markham.ca/CovidSafety to find out how else you can do your part to stop the spread of the deadly novel coronavirus.

For information and updates about the novel coronavirus and affected City services, visit markham.ca/covid19.

Thank you for your ongoing patience and support.
We are all in this together.

Related links:

- [View health and safety measures for each zone](#)
- [Stop the spread of COVID-19](#)
 - [立即阻止第二波COVID-19!](#)
 - [நிறுத்துங்கள்2 வது கோவிட் -19 அலையை இப்போதே!](#)
- [York Region Public Health](#)
- [COVID-19 Affected City Services](#)
- [Destination Markham: Shop Local](#)
- [Small business help](#)
- [Online services](#)
- [Access Markham mobile app](#)
- [What's open & closed](#)
- [Sign up for eAlerts \(City news & emergency alerts\)](#)



markham.ca/recreation

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